



NEWS RELEASE

Continuous Planning & Scenario Analysis

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Alight Ranks #1 in Customer Satisfaction Ahead of All Competitors

BPM Partners Publishes Results of 2010 Survey of Performance Management Vendors

PLACERVILLE, CA; July 15, 2010 — Alight LLC, developers of the industry-leading [Alight Planning](#) performance management software, today announced that it was ranked #1 in overall customer satisfaction in the *Vendor Landscape Matrix for Business Performance Management* recently published by [BPM Partners](#), a leading independent authority on business performance management (BPM) solutions. Alight outranked all twenty-five competitors in the performance management and business intelligence market including many well known mid-sized and enterprise software vendors. A detailed list of the vendors rated is available in the [research report](#).

“The survey asked customers to rate their vendor in twelve areas including, amongst others, product functionality and quality, ease of use, support, training and customer communications,” said [Rand Heer](#), Alight’s CEO. “I’m pleased to report that Alight ranked either #1 or #2 in ten of the areas measured. This substantiates the tremendous progress we’ve made in developing the Alight Planning software package and responding to our customers’ true requirements.”

In the 2008 Vendor Landscape Matrix, BPM Partners honored Alight as “Best New Vendor of 2008” citing Alight’s unique driver-based planning architecture and deep-seated modeling capabilities. In the 2009 Vendor Landscape Matrix, Alight was rated #2 overall in customer satisfaction.

“Alight is a notable player in the BPM space, especially with their focus on rolling forecasts and scenario analysis which are so critical in today’s economic climate.” said Craig Schiff, CEO of BPM Partners.

“From more than one hundred performance management vendors we track on a regular basis, we’ve chosen to include Alight on the US Vendor Landscape Matrix which identifies companies successfully delivering BPM Solutions in the US.”

“I participated in the BPM Partners survey and gave Alight high ratings because they’ve earned them,” said Gary Kinman, Vice-President, Finance of SoftLayer Technologies, an Alight customer. “I’m especially impressed by Alight’s attention to after sale customer matters such as product documentation, support, and implementation. In terms of functionality of the Alight software, the proof is in the performance. I can now do analyses in a couple of hours that would literally take days with my former budgeting software package.”

For information about the Vendor Landscape Matrix published by BPM Partners, see [research details](#). For more information about Alight Planning including product demos and trial software, go to the Alight Planning [website](#).

About Alight LLC:

Alight LLC's Alight Planning is a true driver-based financial planning and reporting software package that automates complex business modeling for more accurate strategic plans, revenue projections, budgets and rolling forecasts. Its unique architectures and easy-to-use interfaces provide finance staff the power they need to build complex driver-based planning models, while delivering traditional planning structures such as line item detail, integrated financial statements and multiple-user security. Cost-effective and IT-independent, Alight Planning is affordable and easily deployed by Fortune 1,000 business units, as well as midmarket companies with limited IT resources. Alight has over 175 customers including Kaiser Permanente, British Telecom, Verizon, Pittsburgh Mercy and the Swan and Dolphin Resort at Disney World. For more information about Alight Planning, visit www.AlightPlanning.com or call 800-960-7717.

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